

Travel Services Unlimited

Welcome to Travel Services Unlimited, a membership driven full service agency providing savings for the journeys ahead! We all crave an oasis of relaxation and respite in this hectic world of ours. We all seek a place where we can bring our families to spend those few precious days that we work so hard the rest of the year to earn. Travel Services Unlimited gives you that and so much more. Now we invite you to embark on a brand new journey with us as a Travel Services Unlimited member. Imagine a lifetime of vacation experiences where everything is taken care of, especially you. You will discover vacation rentals, resorts, cruises and lands afar with the impeccable service and attention to detail. Travel Services Unlimited is a unique and exciting vacation concierge, delivering wonderful vacations to consumers of travel. We provide you with a hassle free traveling experience for all your travel needs. Your membership allows you to experience the benefits of luxury resort accommodations and concierge services of all other travel, free of the bonds of resort ownership. As a member of Travel Services Unlimited, you will experience a vast amount of travel options to accommodate ALL your travel needs through your exclusive vacation club. You will enjoy great flexibility without the financial obligation tied to resort ownership. You can travel where you want, when you want, without the restrictions of seasonal demands while enjoying incredible savings! No more hassles and fees for banking and exchanging weeks; you only pay for the accommodations that you use, PERIOD. Add the personalized touch that you will receive through our concierge service and the result is a true “journey” every time. From all of us here at Travel Services Unlimited, we welcome you as a member and look forward to providing you and your family and friends years of memorable vacations. So relax, unwind, and experience the journey with us!

Congratulations are in order!

You have made a savvy decision to own a lifetime of vacations. As a Travel Services Unlimited member, you will enjoy limitless memories on every journey you take.

Your Commitment to Join Travel Services Unlimited Demonstrates:

- How much you care about your family’s happiness and well-being not to mention your own.
- How much you value quality of life.
- How you understand the importance of regular vacations and their contribution to a better quality of life.

Never underestimate the power of vacations.

It is a proven fact: Those who vacation regularly live longer, healthier lives.

Vacations...

- Broaden your cultural horizons.
- Strengthen relationships.
- Let you enjoy time with your children and grandchildren.

VACATION RENTALS

Vacation rentals are an economical, practical option for families, couples or groups who would otherwise have to pay for more than one hotel room. Sharing a vacation rental lets you strike a compromise between togetherness and privacy; you can enjoy family meals together in their private kitchen, but you will also have enough space for everyone to come and go as they please. Parents will appreciate not having to get the kids dressed to go down to breakfast in a hotel restaurant -- in your own kitchen, PJ's are perfectly acceptable! Maybe you need to take a nap while others are playing a game or you want to just have some quiet "alone" time while others are conversing. Basically being in a vacation rental gives the family or friends time to be together but also time alone from one another.

Vacation rentals, in most resort areas, are up to 80% off retail rates with Travel Services Unlimited. Vacation rentals are normally 8 day/7 night stays. Typically vacation rentals are Saturday to Saturday, while fewer have Friday to Friday or Sunday to Sunday schedules.

In most cases, you can get more space for less money when you choose a vacation rental over comparable hotels in the area. Also you can save money by cooking some quick meals and have that full kitchen when you need it.

Most vacation rentals are one, two or three bedrooms. There are some four bedrooms but the availability is limited. For that really large group, we can offer discounted cabins in the Smokey Mountains and large homes, some with private pools, in the Orlando area.

At the opposite end of the spectrum, maybe you would rather live very large -- and there are vacation rentals for that too. This is your chance to try out a type of lifestyle you have never experienced before -- to live like a rock star in a secluded villa in the Caribbean or play Lady of the Manor in a French chateau. Maybe you cannot afford to buy that \$12 million oceanfront property, but at least you can live there for a week!

Requesting a Vacation Rental

When requesting a vacation rental, be sure to include the following information:

- Member Number - (If you know it.)
- Member Name

- Dates of Travel - (If possible give several options or let us know if your dates are flexible.)
- Destination – (Is the destination flexible?)
- Number of People – (How many adults? How many children? If children are included, please list ages.)
- Number of Bedrooms Needed
- Amenities Must Have
- Special Needs - (Examples are near elevator only, no stairs, washer and dryer, etc.)
- *If rental is out of the country, do you have a passport or is a visa necessary?

Hotweeks

Hotweeks are 8 day/7 night rentals that are 60 or fewer days from the current date. These are considered last minute excess inventory (inventory that has not been booked). These vacation rentals have the biggest savings! If you want a busy and popular location, then you might want to book early and not take that chance of getting a Hotweek in the particular area. Remember that Hotweeks are vacation rentals that have not been booked. You normally save up to 80% off retail when booking a Hotweek!

When Not to Choose a Vacation Rental

If you are going to be in a location for a night or two then a hotel may be a better option. Also, if your plans may change at the last minute, keep in mind that a hotel reservation is much easier to cancel than an agreement for a vacation rental. Vacation rentals are non-cancellable and non-refundable. We at Travel Services Unlimited always encourage purchasing travel insurance to protect your investment in case something happens that you cannot go.

Also a vacation rental may not be right for you if you prefer to have room service, daily housekeeping, and on-site restaurants and bars (although the number of serviced rentals is growing). Also, some travelers prefer the more structured environment of a hotel rather than the greater self-sufficiency of a vacation rental.

Where to Find the Vacation Rental for You

On the website you will find a section just for Vacation Rentals. In this section you will find thousands and thousands of options for vacation rentals with a wide range of prices, amenities, and types. We work with many wholesalers that manage many properties so you may find a wide array of platforms for vacation rentals. Inventory can change daily so if you do not find what you are looking for then please give our office a call and one of the experienced travel specialists will assist you.

Here are the top ten reasons most people prefer a vacation rental over a hotel:

1. Private bedrooms and bathrooms mean you do not have to share everything.
2. Choose your ideal vacation rental from thousands of vacation properties. Different beach locations, mountain locations, sizes, amenities and prices have been proven to influence your happiness level.
3. Pack less since you can wash your clothes in the property's washer and dryer. Most vacation rentals have a washer and dryer. If any amenity is important to you, be sure to tell your personal travel specialist.
4. Cook when you are hungry. Stock your full-size fridge and freezer with groceries, snacks or cold refreshments. Your fully equipped kitchen is always open.
5. Normally most vacation rentals have balconies, porches or back areas, most with a scenic view, so you can step out onto your private area to soak up the view of the beach, waterway or golf green while enjoying your morning coffee. You do not have to get dressed for the day!!
6. Hang out in your living or dining rooms instead of having all your friends and/or family sitting on one bed.
7. All your friends and/or family are under one roof and you do not HAVE to stay across town or in different buildings.
8. Dividing up the cost with your friends and/or family is more budget-friendly than the "per night" hotel rates.
9. Get more space and pay 50% less per square foot than the average hotel.
10. Most vacation rentals are quieter because the space is greater! If you have ever stayed in a hotel with thin walls and doors, then you should appreciate it.

CRUISES

Choose to Cruise!

A cruise experience offers the opportunity to experience the world as you choose. Whether you're looking to spend a week relaxing with family in the Caribbean or swim among dolphins of the South Pacific, cruising offers a world of opportunity. We offer up to 20% off the retail rate of a cruise. This discount will be in the form of a rebate check that you receive after you travel. It is nice to have that rebate check waiting on you when you return from your cruise!

When compared to a land vacation, cruising offers a number of benefits:

- You can tailor your experience based on your budget, selecting specific accommodations, dining arrangements and even shore excursions. Most cruises already include dining, and entertainment, offering options for even the most cost conscious traveler.
- Additional expenses may include drinks, casino play, spa treatments, shore excursions and shopping.

- For those looking to indulge a bit more, many cruises offer additional premium dining options, entertainment and even exclusive spaces, such as spas, pools and restaurants.
- A week onboard one cruise ship will offer you a chance to experience a number of enticing destinations across the globe. In one week, many ships sailing through the Caribbean will bring guests to four exciting ports of call, whereas a land based resort only offers the same destination each day.
- A cruise experience offers you the ability to experience as much, or as little of the world as you prefer. Cruises also offer the most flexibility in pricing. This allows all travelers the opportunity to cruise with their preferred budget in mind.

Are you looking to plan your next cruise vacation?

Travel Services Unlimited has the top travel professionals in their field. A Travel Services Unlimited travel specialist can help you select the cruise that best fits your vacation schedule, preference and budget. They make all the arrangements to get you from your doorstep to your ship and back. Travel Services Unlimited travel specialists have completed extensive training programs, including sailing on and inspecting a vast number of cruise ships across many different cruise lines.

Preferred Cruise Lines

Below are our partner cruise lines. If you have a favorite cruise line that is not listed, no worries! We will also book on any cruise line you wish!

Ocean Lines

- Azamara Club Cruises
- Carnival Cruise Line
- Celebrity Cruises
- Costa Cruise Lines
- Crystal Cruises
- Cunard Line
- Disney Cruise Line
- Holland America Line
- MSC Cruises
- Norwegian Cruise Line
- Oceania Cruises
- Paul Gauguin Cruises
- Pearl Seas Cruises
- PONANT
- Princess Cruises
- Regent Seven Seas Cruises
- Royal Caribbean International
- Seabourn Cruise Line
- SeaDream Yacht Club
- Silversea Cruises

- Viking Cruises
- Windstar Cruises

Documents Needed to Cruise

We recommend that everyone get a passport if planning on cruising. Some countries will not allow you to visit their country without one. If something happens and you need to return home on a flight from a foreign port, you will need a passport.

Most cruises beginning and ending in the U.S. are considered "**Closed Loop**," meaning they begin and end at the same port in the U.S. For instance, if you board a cruise ship at Fort Lauderdale, Florida, and after visiting at least one foreign port of call, such as Bermuda, or Cancun, return back to Fort Lauderdale, you have taken a Closed Loop Cruise.

If, on the other hand, you board a cruise ship in San Diego, California, sail through the Panama Canal (stopping at a foreign port during the cruise), and end the cruise in Miami, Florida, you have not taken a closed loop cruise and **as of June 1, 2009 you need a passport (including infants).**

U.S. citizens on **closed loop cruises** will be able to enter or depart the country on the cruise with proof of citizenship, such as an original or copy of his or her birth certificate (issued by the Vital Records Department in the state where he or she was born) and, if 16 or older, a government issued photo ID.

If you need further information, please refer to our website tab, Resources, for more Passport and Visa information.

****It is the responsibility of the traveler to be certain you have the correct documents for proof of citizenship, visas, and passports needed.**

Requesting a Cruise

The Travel Services Unlimited travel specialist will assist you in deciding on a particular cruise if needed. If requesting a cruise please have the information that is listed below. Do not worry if this is your first cruise! Our travel specialists will guide you to the perfect cruise for you!!

- Member Number – (If you know it.)
- Member Name
- Possible Dates of Travel
- Destination(s)
- How many adults?
- How many children?
- Ages of children, if applicable
- How many staterooms?
- What type of stateroom?

- Interior
- Ocean View
- Balcony
- Mini-suite
- Suite
- Other
- Preferred Cruise Line
- Are you a Past Guest of a Particular Cruise Line?
- Preferred Dining Times
 - Early (6 pm)
 - Late (8 pm)
 - Anytime Dining (5:45 pm - 9:00 pm)
- Special Needs? Examples are oxygen, scooter, wheelchair, near elevator, etc.
- Need Airfare?
- If so, departing from what city?
- Need a pre- or post- hotel stay?

Ports of Call

Get ready and sail away to an incredible port of call such as Caribbean, Mediterranean, Mexico, South Pacific, South America, Alaska, Hawaii, Europe and many more! Try staying a day or more in the port of call and experience what it has to offer. You may be surprised of the enjoyable activities and excursions at the port of call.

Get ready and sail away! Enjoy the casinos, shows, entertainment, gourmet food and constant activities! They will revive your senses. THEN come back ready to take on the world!

TOURS

Travel Services Unlimited offers many types of tours to many destinations and you will receive up to 20% off the retail rate of a tour. This discount will be in the form of a rebate check that you receive after you travel.

What exactly is a tour? Basically a tour is a journey for pleasure in which several different places are visited. Tours can be classified into a number of categories:

- Package tours
- Escorted tours
- Hosted tours
- Rail tours
- Independent tours

The tour market can be divided by the following:

- By mode of transport (air/rail/sea)
- By distance to the destination (long haul/ short haul)

- By length of holiday (short break/ long holiday)
- By travel season (summer/ winter)

The Package Tour

A pre-arranged combination of not fewer than two of the following tourism services when sold or offered for sale at an inclusive price and when the service covers a period of more than 24 hours or includes overnight accommodation:

- Transportation – air, sea, road, rail, etc. to/from destination
- Accommodation – hotels, guest houses, cottages etc.
- Other tourism services such as transfers between air/sea port and accommodation at destination, accounting for a significant portion of the tour package

Often package tours can include the following additional elements:

- Meals – breakfast, half board or full board (bb; hb; fb)
- Supplementary services – events, city sightseeing, theme evenings
- Entertainment – animation etc.
- Insurance – and other ancillary services

Advantages of a package tour:

- Locating information about a destination reduced, consumer selects a tour from a brochure created by tour wholesaler
- Transaction costs of making reservations with different suppliers are reduced
- Passed on benefits and discounts through bulk buying from tour wholesaler to final customer
- “No hassle” element; everything is arranged for the traveler

Some tour wholesalers now allow tourists to customize their packages, either by designing shorter tours and allowing travelers to combine them together in various ways or have a travel specialist designed the tour.

Escorted Tours

An escorted tour is a group tour which uses the services of a professional tour director. The escorted tour is a structured program of sightseeing, meals, transportation and accommodations. The professional tour manager is in charge of all arrangements. Special-interest tours are generally escorted tours.

Hosted/Guided Tours

A hosted or guided tour is somewhat similar to an escorted tour but the passengers are greeted by a local representative rather than a tour director and will not be escorted to all activities and functions. Local guides will be available to answer questions through the duration of the tour.

Rail Tour

Rail tours offer a unique type of vacation in which much of the transportation is conducted via rail. Trains have been a fascination of many people for years and with these select rail journeys you will get to experience the wondrous view, comfort and excitement of a train with the in-depth experience of a hosted or escorted tour.

Independent Tours

Independent tours usually consist of spending 2 or 3 nights in each location visited and usually only a few locations are visited. A tour guide is normally not included, but there is usually a host available to answer questions and suggest sightseeing. A few meals and some sightseeing are typically included, but a great deal of free time to explore is available. These vacations are ideal for independent travelers looking to set their own pace.

Requesting a Tour

Whichever type of tour you choose and wherever you go, whoever you choose to go with, it is sure to be an unforgettable experience! If you do have any questions before you make your final decision, our Travel Services Unlimited travel specialists are always available for you. You may send us an email, text or give us a call with any questions and we will contact you immediately! We can always suggest the right type of tour and destination for you and your budget. Some things you want to consider when booking a tour are listed below. When you are talking to your travel specialist, keep your notes handy to make sure the travel specialist is aware of the specifics of the trip.

- Member Number – (If you know it.)
- Member Name
- Dates of Travel
- Destination(s)
- How many adults?
- How many children?
- If children are included, what are the ages?

Type of Tour

- Package
- Escorted
- Hosted/Guided
- Rail
- Independent

Star Level Accommodations

- Bed and Breakfast
- 3 Star

- 4 Star
- 5 Star
- Other

Need Airfare?

If yes, what city?

Check out some of the destinations and tours in our Brochure Rack on the website. If you cannot find what you want, then call or email us and we will send information on a particular tour which might interest you! Sit back and let us do the work for you!

ALL INCLUSIVE

Go All-Inclusive! One Price Pays for All!

An all-inclusive vacation means you can truly relax and indulge on your vacation because everything is included for one incredible price. The all-inclusive resort concept has become a popular vacation trend, and Travel Services Unlimited offers outstanding all-inclusive resorts at prices everyone will appreciate. We offer up to 20% off the retail rate. This discount will be in the form of a rebate check that you will receive after you travel.

We can offer all-inclusive resorts suitable for every taste and budget ... from value-priced, casual hotels to elegant 5-star luxury resorts. Most all-inclusive resorts include just about everything! Travel Services Unlimited travel specialists can locate an all-inclusive vacation package that includes optional transportation, your hotel stay, meals and drinks (all beverages including domestic alcoholic drinks and some resorts include premium brands). Keep in mind that some all-inclusive packages do not include transportation, but we can assist you with the airfare and any other transportation needs you may have. Vacationers love the financial predictability of all-inclusive getaways because the "one price buys all" means you get to leave your wallet at home!

What's included in an All-Inclusive Vacation?

- Optional transportation (You can decide if you would like to include airfare or not in the price.)
- Your hotel stay
- Roundtrip transportation to and from the airport and your resort
- All taxes and tips

So, what else is included in an All-Inclusive Vacation?

The same inclusions as described above, **PLUS** all your:

- Meals, snacks, soft and alcoholic beverages
- Non-motorized water sports at most resorts

- Daytime activities, nightly entertainment
- All gratuities

What does going All-Inclusive mean to you?

- Relax and let your worries float away because everything is already paid for.
- Enjoy what you want, when you want it, without the hassle of planning, budgeting, or coming home to stacks of credit card bills.
- Indulge in a culinary experience, along with all the drinks you want, live entertainment and many resort and beach activities.

Are All-Inclusive resorts all the same?

No. Many resorts go above and beyond what you might expect offering a wide range of specialty restaurants serving gourmet cuisine and abundant international buffets, premium-brand alcoholic beverages, room service, supervised kids' clubs and world-class spas.

Examples of Destinations That Offer All-Inclusive Resorts

- Antigua
- Aruba
- Barbados
- Cancun
- Costa Rica
- Cozumel
- Curacao
- Florida
- Grand Bahamas Island
- Grenada
- Jamaica
- La Romana
- Los Cabos
- Nassau
- Puerto Rico
- Puerto Plata
- Puerto Vallarta
- Punta Cana
- Riviera Maya
- Sandpiper Bay, Florida
- St. Croix
- St. Kitts
- St. Lucia
- St. Martin/St.Maarten
- St. Thomas
- Turks and Caicos

Requesting an All-Inclusive

The Travel Services Unlimited travel specialist will assist you in deciding on a particular destination and resort if you need suggestions. The travel specialists at Travel Services Unlimited have intense training and certification in the areas in which you will be traveling for an all-inclusive. Want to snorkel? Party? Eat fine cuisine? We can suggest the right all-inclusive for you and your budget. Some things you want to consider when booking an all-inclusive are listed below. When you are talking to your travel specialist, keep your notes handy to make sure the travel specialist is aware of the specifics of the trip.

- Member Number – (If you know it.)
- Member Name
- Dates of Travel
- Dates Flexible?
- How many adults?
- How many children?
- Ages of children, if applicable
- How many rooms?
- Room- view?
 - Garden
 - Ocean
 - Pool
- Need Airfare?

If so, departing from what city?

- Special Request – (Example: Floor Preference, Concierge, Butler Service)
- Special Needs – (Example: Handicap Accessible, Needs Oxygen, Kosher Diet etc.)

Finding the Right All-Inclusive

- Do you want an uncomplicated vacation that is tropical?
- What kind of all-inclusive resort would interest you?
 1. Romantic
 2. Adults-Only
 3. Family-Focused
 4. An ultra-luxurious suite
 5. Cost conscious accommodation
- Do you want a beach vacation or lots of sporting activities or both?
- Do you want ultra-luxury amenities with spa treatments and golf included?
- Do you want a "clothing optional" beach and pool area?
- Do you want a quiet, romantic and refined vacation or do you want to party all night with your new best friends?

Could These Items Be Important to You? If so, Ask Your Travel Specialist!

1. Are meals served buffet style or off the menu? Are there any alternative on-property restaurants and are there any additional charges?
2. What activities are included and what, if any, are extra? Golf? Tennis? Water sports? Spa treatments?
3. If it is a family resort, is babysitting provided? Is there an extra fee? Is there a kids' club? What about teen activities?
4. Are cocktails, beer, bottled water and soda included? Are they local, premium or top-shelf brands? What are the bar hours?
5. Am I expected to pay any type of gratuities?
6. Does the resort cater to Americans or is the clientele mostly international?
7. What is there to do on a rainy day?
8. Are there any scheduled get-acquainted cocktail parties or dinners?
9. What is the dress code? Will I need a coat and tie for dinner?
10. When the best is time of the year to enjoy the resort and is there a hurricane policy?
11. Does the distance from the airport matter to you? If so, ask how far?
12. What is the ongoing entertainment? Is there a casino on property or near-by?
13. Is there shuttle service into town or for shopping excursions?
14. Is there a doctor or nurse on the property? What is the resort procedure in the event of a medical emergency?

Now RELAX and enjoy your “One Price Pays All” vacation! Be sure to visit our Brochure Rack tab to view destinations and many all-inclusive resorts. If you cannot find what you want or need assistance, then please call or email us. We are here to help you!

HOTEL

A hotel is a commercial establishment providing lodging, sometimes meals, and other guest services. In general, to be called a hotel, an establishment must have a minimum of six letting bedrooms. At least three must have attached private bathroom facilities.

When you are going to be staying somewhere for a night or two, then a hotel would probably be the best option. Vacation rentals may be an option depending on the location in which you are traveling. Most vacation rentals are for weekly stays but there are some locations that allow it more. Your personal travel specialist will be happy to assist you in making the decision and/or give you various options. Travel Services Unlimited can book hotels that are average to ultra-luxury. On your client profile you will be able to list the hotel groups that you and your family like to use. This will help the travel specialist who is working on your request.

You, as a Travel Services Unlimited member, will be able to book your hotel online or you may call or email the request and we will be happy to give you several options from which to choose. We will always do the work for you and find you the best

accommodations for the best price. The travel specialists at Travel Services Unlimited have access to many hotel booking engines made just for a travel business like us. We do have some hotel booking engines that will give our members a discounted rate and we are always striving to add more booking engines that save you money.

Remember we never charge a processing fee or service charge for any booking. Time is money and we will save you time by researching the location and accommodations that best fit your budget and situation.

While staying in a particular location, Travel Services Unlimited can assist you with planning activities such as plays, dinner reservations, shows, excursions, etc. If you are traveling to a new location, then why not experience everything you enjoy? We are here for you every step of the way.

Star Ratings

Do you really understand what the difference is between a 3-star hotel and a 5-star hotel? Does it guarantee a cleaner, friendlier experience that is tailored to your needs?

Most people are under a false impression of what these ratings actually mean. If you think that a 5-star hotel is going to be better than a 3-star hotel 100% of the time you may be incorrect.

So what do the star ratings really mean? Star ratings really only depict the types of services you can expect at the hotel. For example, the difference between stars could be something as simple as the addition of an in-house restaurant or a full-service business center.

What Are Your “Must Haves”?

1. Free Wi-Fi

Wi-Fi is high priority; the faster the better! With the connected world we live in today it has become more and more important for hotels to offer free Wi-Fi to their guests. You may be one of the people that need to be away from Wi-Fi for a truly relaxing time.

2. Central and Close to Public Transport

As they say in real estate, it's all about **location, location, location!** In larger cities where parking is a challenge, you may want to be close to public transportation such as buses, trains, taxis, etc.

3. Good Guest Reviews

This is why Trip Advisor and other rating sites have been so successful... the quickest way to get an insider's view on a hotel is by reading the reviews. There are some things you may want to consider. Reviews are judgments and everyone has an opinion. Try the

approach of eliminating the best scores and the worst scores and take an average of the rest. You want to know what experiences the majority of the guests have had while staying in the hotel.

4. Smoking and Non-Smoking Rooms

If you are a smoker you may want to sit in your room and smoke. If you are not a smoker this can be the one of the most important factors when selecting a place to lay your head.

5. Value for Money

It is true that price plays a very important role when making a decision on which hotel to choose. The key is to make sure you do not confuse price with value. Most of the time you will probably be happier paying a slightly higher rate if you know that you have each and every one of your “Must-Haves” or possibly getting some added benefits to your stay like a free shuttle from the airport.

6. Breakfast Included (or Another Option Available Nearby)

This may not be a requirement in a hotel for you but a good breakfast is a great way to start the day. Throughout traveling in Asia this is a definite must while it is somewhat more difficult to find in the United States. While an in-hotel breakfast might not be available you may find that an option is nearby.

7. Size – Does It Really Does Matter?

Smaller, more boutique hotels often offer a certain charm that the big chains simply cannot. Whether a family-run guesthouse, a Bed & Breakfast or a small hotel, you sometimes have the opportunity to get to know the staff on a more personal level. Some people want to be left alone to work, relax or just be away from it all.

The “Nice-To-Haves”

These are not essential amenities to some people, but if you can get them included for no extra cost that is a bonus. Alternatively if you have more than one hotel that can meet all your “Must-Haves” any of these amenities can provide a great tie-breaker.

- Late checkout
- Transportation – Free or Discounted Shuttle
- Free parking
- 24 hour reception
- Swimming pool
- In-room safe

The “Special Interests”

Finally there are the “Special Interest” amenities. If you have a family traveling together, you may want a kitchenette or inter-connecting rooms to keep everyone together.

Obviously if you use a wheelchair then you need to ensure that you find a hotel with sufficient access also. Here are some special interest requirements to consider:

- Pet friendly
- Disabled access
- Business Center/ Conference Facilities
- Kitchenette
- Connecting rooms

Requesting a Hotel

Consider the list below and answer them to find out what is important to you. Keep your notes handy if you are booking your own hotel or if you are talking to one of our many travel specialists. This will be helpful to the specialist in finding you the right options!!

- Member Number – (If you know it.)
- Member Name
- Dates of Travel
- Are your dates flexible?
- Destination(s)
- How many adults?
- How many children?
- If children are included, what are the ages?
- Number of rooms?
- Special Amenities – (Examples could be Hot Tub, Indoor Pool, Fitness Center, Wi-Fi)
- Special Needs – (Examples could be wheelchair accessible, 1st Floor only)
- Pet friendly?
- Smoking preference?
- Need to be near a particular landmark or area?
- If so, what area or landmark?
- Need airfare?
- If yes, what city?

WANDERLIST

Wanderlist - Exclusive Journeys Selection for Members Only

In a world where escorted tours are becoming increasingly expensive, Travel Services Unlimited is offering an exclusive solution! As a member of Travel Services Unlimited, you will have exclusive access to our one of a kind, small group escorted tours at tremendous prices!

What Makes A Wanderlist Tour Special?

- Most tour companies charge a premium for small group tours. Travel Services Unlimited has a maximum guest count of 24 people. You can have it designed for a minimum of two people as well. Most tours average 10-16 people. There is no premium for personal service and you will never feel like "just a number".
- All Wanderlist Tours are designed by our in-house specialist. This allows us to receive the absolute lowest pricing which is passed on to you!
- From the moment you become interested in a Wanderlist Tour, you will work one on one with the person who will be planning your tour just for you!
- We only use four and five star hotels. All the perks without the high prices.
- The Wanderlist Tours can come with or without a tour guide. Sometimes our tour guides are staff of Travel Services Unlimited. These include travel agents and other knowledgeable team members. To qualify as a tour guide, each staff member must have either lived in the area or spent over 40 days in the area and be certified by the country or city's Tourism Board.
- Your tour guide is not only an ornamental figure getting you from point A to point B. They are your storyteller, your personal concierge and they are able to assist you in times of need such as dealing with lost luggage or medical needs.
- Our tours can be with a full tour guide or without but either way you will still be provided time on your own to indulge in your hobbies or special interest. Your tour guide/specialist can help make arrangements prior to departure for these excursions or can assist you with them while traveling. We always suggest making arrangements prior to departure to make sure there is availability.
- Our tours are only available for members of Travel Services Unlimited and their friends and family.
- Receive double the TSU Reward Points for any Wanderlist Tour reservation!

What's Included?

- All accommodations
- Sightseeing (as described per itinerary)
- Transportation (bus/shuttle/rail transportation, etc.)
- Some meals (varies by itinerary)
- If desired, a tour guide

How Do I Reserve A Wanderlist Tour?

You can reserve your selected Wanderlist Tour by calling our main line. Our trained staff will step you through the process and handle you with care making the experience a fun, memorable one.

What Happens If The Wanderlist Tour I Want Is Sold Out?

If the Wanderlist Tour is sold out, then we will add you to our waitlist. If there is a cancellation, you will automatically be added to the tour and notified right away! We can always create a new one just for you!

May I Have A Private Wanderlist Tour Created?

Yes! If you have two people or even a group of at least 10 people, you can have a custom Wanderlist Tour made just for your group! These custom Wanderlist Tours have all of the same inclusions as our standard Wanderlist Tours... maybe even the tour guide! We do custom Wanderlist Tours for family reunions, weddings, church groups, student travel and more!

DNA JOURNEYS

Have You Ever Wondered... What Is My True Heritage?

Well now you can find out with DNA Journeys.

Recent advances in DNA testing have opened the doors to finding out what your true heritage is. With a simple saliva test, you can find out your specific background and ethnicity. Travel Services Unlimited takes that one step further!

Step 1: Order your DNA Kit online or by accessing the site through our website.

Step 2: When your kit arrives, complete the saliva test and mail it to the lab with the enclosed envelope.

Step 3: When your results arrive, enjoy browsing the results and discovering your connections.

Step 4: Send select sections of information to your DNA Journey Specialist. Your privacy is our priority so we allow you to choose how much information you want to share. The more information you provide, the deeper we can send you into the past! The information you send will never be shared and is stored in our encrypted server. Keep in mind that only your DNA Journey Specialist will have access to the information during the planning process.

Step 5: Your DNA Journey Specialist will customize a trip specific to your heritage including stops in your heritage home town, visits to vital records offices and other excursions that will bring your history to life! Your DNA Journey Specialist will also include sightseeing to major attractions in your country of origin so you will have the perfect combination of learning and fun. The trip can also be specific to budget, travel time and more!

These “one of a kind vacation” will create lasting memories and perhaps a few surprises along the way. Ordering the DNA Kit and/or requesting a DNA Journey does not obligate you to take the trip your specialist creates. No obligations, no hoops to jump through... PLUS you will accrue double the TSU Reward Points on any DNA Journey!

AIRFARE

Travel Services Unlimited travel specialists will book any airfare for you. We will find the best available rate and we do not charge a processing or service fee because you are a valued member. We will arrange the flight for you and alert you if changes are made to your flight!! Be sure you have the information for each person that will be flying. **It is so important to have the legal names as shown on your driver's license or passport.** Listed below are the policies within the United States.

Adult passengers 18 and over must show valid identification at the airport checkpoint in order to travel.

- Driver's licenses or other state photo identity cards issued by Department of Motor Vehicles (or equivalent)
- U.S. passport
- U.S. passport card
- DHS trusted traveler cards (Global Entry, NEXUS, SENTRI, FAST)
- U.S. military ID (active duty or retired military and their dependents, and DoD civilians)
- Permanent resident card
- Border crossing card
- DHS-designated enhanced driver's license
- Airline or airport-issued ID (if issued under a TSA-approved security plan)
- Federally recognized, tribal-issued photo ID
- HSPD-12 PIV card
- Foreign government-issued passport
- Canadian provincial driver's license or Indian and Northern Affairs Canada card
- Transportation worker identification credential

Children Identification Policies

TSA does not require children under 18 to provide identification when traveling with a companion within the United States. Visit our Resources section or contact us at Travel Services Unlimited for questions regarding specific ID requirements for travelers under 18 for specific airlines.

Forgot Your ID?

In the event you arrive at the airport without proper ID, because it is lost or at home, you may still be allowed to fly. TSA officers will request you present two other forms of ID bearing your name. One of the items must bear your name and other identifying information such as photo, address, phone number, social security number or date of birth.

There is no standard list of what alternate forms of ID are acceptable. Examples include: temporary paper driver's licenses, non-driver IDs, social security cards, birth certificates, marriage licenses and credit cards.

You may also be asked to provide additional information. TSA has other ways to confirm your identity, like using publicly available databases, so you can reach your flight.

If your identity cannot be verified, you will not be allowed to enter the screening checkpoint. Keep in mind that this is for airfare only. Other forms of travel such as a cruise, have their own guidelines. Please ask one of our travel specialists if you have any questions.

Requesting Airfare

The Travel Services Unlimited travel specialist will assist in finding you the best airfare for your needs. If requesting airfare there are some things you want to consider and they are listed below. Do not worry if you do not know all the answers. Our travel specialists will guide you to a perfect flight for you!!

- Member Number – (If you know it.)
- Member Name
- Dates of Travel
- How many adults?
- How many children?
- Ages of children, if applicable
- Type of Flight – (one way, round trip, multi-city)
- For One Way and Round Trip Flight Information
 - What city will you be flying from?
 - What city are you flying to?
- Multi-City Flight Information
 - What city will you be flying from?
 - To what city/airport?
 - To your next city/airport?
- Seating Class
 - Coach
 - Premium Economy
 - First Class
 - Business Class
- Seating Location for Each Passenger
 - Window
 - Aisle
 - Front of plane
 - Back of plane
 - Wing seats
- Preferred Airline?
- Special Needs – (Examples: wheelchair assistance, oxygen needs, etc.)

TRANSFERS

Getting to your destination city is only half the trip, especially if your hotel, cruise port or resort is not located right next to the airport. Making arrangements for your transfer before you arrive saves you time in the airport while alleviating some of the stress of travel. Not all transfer options are the same so make sure you understand the choices of transfers. Yes, our Travel Services Unlimited travel specialist will assist you in making the right choice. We will always make sure you get from Point A to Point B and back to Point A with ease.

What Exactly is a Transfer?

A transfer refers to the method by which you get from the airport or arrival point to another needed location. A hotel, resort or cruise ship transfer is also sometimes referred to as an airport transfer in travel brochures or at airport kiosks. These transfers do not refer to driving your own rental car, but instead, being transported by a professional driver. The transfer includes transport of your luggage and belongings. The transport company will handle the loading and unloading of the luggage.

Transfer Options

A common form of hotel, cruise or resort transfer is via a shuttle service, operated privately or through your cruise line, hotel or resort. The shuttles leave the airport at predetermined times unless they are booked specifically for your arrival. Shuttles include buses, vans or hired cars. This can entail a waiting period from the time you enter the shuttle until it leaves unless a shuttle is specially booked for your travel group. Taxi services are also sometimes used for hotel, resort and cruise transfers.

Transfer Costs

The transfer cost is sometimes included with a hotel, cruise or resort package. When transfers are included transfer information will be with your hotel, resort and/or cruise information, including pickup and drop off times and locations. For taxi transport services, standard fares usually apply unless the cabs have an agreement with the hotel, resort and/or cruise.

Luxury Transfers

Not all transfers require boarding a crowded shuttle or waiting in a taxi line. Some hotels and resorts may offer luxury options, such as limousine service to and from the hotel. If the hotel or resort does not offer you a private limousine and you want that type of service then we can arrange it for you. Luxury resorts or those hotels in out-of-the-way locations may depend on less conventional means for transport, such as helicopters, boats or cable cars. There are even options for adventurous travelers, such as paragliding to your destination.

Requesting Transfers

Normally booking a transfer is normal procedure if we booked your hotel, cruise, resort and/or flight. There are those occasional times when you may need just transfers. If this is the case, then have the following information ready so the travel specialist at Travel Services Unlimited can assist you.

- Member Number – (If you know it.)
- Member Name
- Dates of Travel
- Destination(s)
- How many adults?
- How many children?
- Ages of children, if applicable
- If children need a transfer, do you need a car seat(s)?
- What type of transfer would you prefer?
 - Airport transfer
 - Shuttle
 - Taxi
 - Private driver with limousine service

RENTAL CARS

If you have ever traveled for business or pleasure, chances are you may have had to rent a car. In fact, a recent study from Travel Leaders Network stated that more than half of the travelers surveyed requested a rental car while on a business or pleasure trip.

Making travel arrangements can be stressful so be sure to call Travel Services Unlimited so a professional travel specialist can assist you with the options and details. You may also book directly on our website on the **Travel – Booking a Car**. If you have any questions while booking on our website, then please ask and we will find you a rental car that meets your needs at the best rate available with no processing fees!

Here is our list of Car Rental Do's & Don'ts to assist you while renting a car.

1. DO choose the right vehicle!

Think carefully about what kind of vehicle you will need. If you are traveling with co-workers or a large family possibly having a great deal to haul, you may want a large sedan, van or SUV. If you are looking to save money on rental rates and gas, you will want to reserve the smallest available model.

2. DON'T wait until last minute to book.

If you are traveling internationally, book your car rental well before embarking on your trip, at least a week or more in advance. Not only is it often cheaper, but you will be more likely to get the type of vehicle you want, and are less likely to encounter hidden

clauses in on-the-spot contracts, shifting exchange rates upon arrival, or language barriers that can slow the process in person. Domestic travelers should also book early, at least a week in advance of your trip. Booking early gives you flexibility both in terms of choice and pricing. Longer lead times mean more available cars, a broader selection and better rates.

3. **DO designate one driver.**

Many car rental agencies include additional fees for a second driver. If you are traveling with a family member or co-worker, it will be more cost-efficient to have only one of you be responsible for the driving. Be sure to let your travel specialist know if you must share the driving responsibilities. We can shop around and inquire about fees for adding a second driver to save you money.

4. **DON'T overlook insurance.**

Car rental agencies want to sell you insurance to cover the car in case of an accident. However, most car insurance companies' coverage (the coverage you have on your own personal automobile) transfers over to the rental vehicle during the time the rental is utilized by you. Be sure to call and verify this information with your insurance agency. If you are not covered adequately by your own insurance policy, if you do not own a car or have your own car insurance, then you might want to consider the rental agency's options. Any insurance is better than no insurance. If you are traveling internationally your U.S. auto insurance does NOT cover you abroad. (There may be some exceptions to the rule if you are a US citizen traveling to Canada and Mexico). When renting a car overseas, make sure the rental company provides auto insurance with the rental package. In some cases, you may need to consider purchasing additional insurance coverage if the coverage they provide is not at least equivalent to what you carry at home.

5. **DON'T forget to look carefully at the fees so you will know what to expect.**

Is there a penalty for no-shows? Will the company charge you if you drive more than a specific number of miles? Do not forget to inquire about the price you will have to pay for returning the car late in case something unexpected occurs. Sometimes returning a car early means you will pay less and sometimes it is more! If you are getting a special weekly rate, returning the vehicle early may be extra costly, as some rental companies will cancel your discounted rate. Other companies will prorate fees for the days you did not use, so you will pay a little less. Some tack on a \$10 to \$15 early return fee to your bill. Therefore, make sure you understand the company's early return policy before dropping off the car. The rental company will also add on the required state, city, or county taxes and their own sales tax rates to the price of your rental car. You may see other fees too, like a "vehicle licensing fee" or an "energy recovery fee." Keep in mind your rental company will likely place an authorization hold on your credit or debit card upon your reservation. A hold means the company reserves on average anywhere from \$300 to \$500 through your bank account or credit card. The company will not process

the held amount unless you fail to return the car as specified in your contract. Keep in mind you will not have access to the money while on hold.

6. DO inspect the car before signing anything.

While most car rental companies would not trouble their customers with a claim unless it was serious, some see damages as a profit opportunity. This is why it is so important to give the car a pre-rental inspection. Note every ding, scratch and dent, no matter how insignificant. Unless you are the first person renting the car, you should take notes on the rental agreement, pinpointing even the slightest scratch. It may also be a smart idea to take a photo of every angle of the car with a digital camera or smartphone. It will only take a few minutes and will prove you did not create that scratch on the fender with a time and a date stamp on your photo.

Travel Services Unlimited hope these tips are helpful! If you have any questions or need assistance with rental cars, please give us a call and we will happy to assist you! We are here for you and your travel needs.

Requesting a Car Rental

You can book your rental car on our website or let the Travel Services Unlimited travel specialist assist you in finding you the best car rental for your needs. If requesting a car rental there are some things you want to consider and they are listed below. Do not be concerned if you do not know all the answers, our travel specialists will guide you to the perfect car for you!!

- Member Number – (If you know it.)
- Member Name
- Dates of Travel
- Pick Up City
- Drop Off City
- How many adults?
- How many children?
- Ages of children, if applicable
- If children are traveling, do you need a car seat(s)?
- Driver's age
 - 18-20
 - 21-24
 - 25 +
- Does the driver have insurance and a proper driver's license?
- Type of Vehicle
 - Economy
 - Compact
 - Eco-Friendly
 - Mid-Size
 - Full-Size
 - Premium

- Convertible
 - Luxury
 - Mini-Van
 - SUV
 - Large SUV
 - Pick Up Truck
 - Cargo Van
 - Passenger Van
 - Other
- Include GPS?
 - Yes
 - No
- Transmission
- Automatic
- Manual

OTHER BENEFITS

No Processing Fees

Travel Services Unlimited will never charge a processing or service fee to our members. For example, a great deal of the airline carriers and most travel agencies charge a processing or service charge for each booking. We do not charge the processing or service fee because you are our member and we value that relationship.

Price Match Guarantee

As a member of Travel Services Unlimited, you now have the assurance that you are being given the best pricing in the travel industry. Your satisfaction is not an option; it is a must as a member.

With such a vast assortment of tools in today's travel industry, it is hard for you as a consumer to judge whether you have found the best price for your vacation arrangements.

At Travel Services Unlimited, we study the fast paced and ever evolving environment of the travel industry. Although we are determined to making every effort to ensure that you get the lowest price available at the time of booking, we know that due to fast fluctuations in the travel industry, you may, from time to time, find a more favorable price than one we have given.

Our Price Match Guarantee gives you the assurance that you will receive the lowest price available on the day you book with us. Want to know more about Price Match Guarantee? Ask your agent!

*Exclusions apply. You must give us the site in which you found it, the same day or proof of the price on the day we quoted you, and the exact trip. Price Match has to be "apples to apples". This means that it has to be the same room type, category, has to include taxes and fees, etc.

The comparison must be the same. Some companies advertise a price that does not include items such as taxes, processing fee, cleaning, port fees, etc. This guarantee does not apply to group space, special reward programs, points programs or reimbursement credit.

Brochure Rack

Travel Services Unlimited offers the service of a Brochure Rack with e-Brochures on many destinations and many different suppliers. In fact there are over 750 different ones on our rack. You can find the link on the Home page. Once you reach the Brochure Rack, click Search. You can sort by type of travel, destination, or by supplier. You can now look, learn and make that dream a reality by choosing an e-Brochure and have one of our travel specialists book the vacation. Have fun and enjoy!

We will also mail you brochures as well. Please allow 2-3 weeks for delivery of the brochure you would like to have.

Promotional Emails

As a member of Travel Services Unlimited, you will be added to our list to receive promotional emails several times weekly. These promotional emails have an offer that is a great savings and also interesting. When the promotional email is sent, you will be able to click other links for various other items for convenience. You should always keep your email address up-to-date so you can benefit the most of your membership.

Travel Specialist and Staff

Travel Services Unlimited has many travel specialists. These travel specialists have all types of credentials and certifications that make them more knowledgeable and tell you things that an online source cannot do. They will be able to plan the perfect vacation for you and your family. Our travel specialists have on the average 20 years' experience. For a list of credentials and certifications, please view the **About TSU** section of the website, listed under the **Home** tab.

The staff is required to take classes, webinars, or seminars that relate to their role at the company. The receptionists, Customer Service, and the Confirmation Coordinators also take classes on destinations and various suppliers so they will also be knowledgeable when assisting the members.

Your travel specialist is a valuable asset. Important decisions are best made with proper consultation. When deciding to invest your savings, you turn to a financial advisor. When remodeling your home, you meet with an interior designer and construction person if needed. When you insure your valuables, you consult with an expert appraiser. To ensure that your vacation is perfectly tailored to meet your distinguished tastes, you will now have the professional travel specialist through Travel Services Unlimited.

Expertise You Can Trust

- A travel advisor's expertise is grounded in extensive, firsthand knowledge of the destinations and resorts you are most interested in. Unlimited access to this unbiased expertise gives you an insider's view when planning your next vacation.

A True Time Saver

- Thanks to detailed knowledge of premium cruise lines, all-inclusive resorts, first class cabins, and luxury tour providers, a travel specialist at Travel Services Unlimited can cut through the clutter and zero in on the vacation you really deserve. Remember time is money!

Personalized Vacations

- Travel specialists personally get to know your travel dreams and expectations and then use that information to custom-tailor a vacation that is absolutely perfect for you.

There When You Need Them

- If there is an emergency in your family, a sudden change of plans or an unforeseen event, such as bad weather or a flight change, your travel specialist will help you through it. It is what they do!

More Vacation For Your Money

- Travel specialists have access to special, limited time offers and exclusive benefits you cannot obtain on your own, thus saving you money while enriching your experience.

Your Travel Advocate

- Travel specialists can use their considerable influence with cruise, air, hotel, and tour operator companies to resolve any conflicts.

24/7 Access

You now have 24/7 access to us! First of all we have a website in which you can book online. You will never receive a voicemail when you call our main number, **866-233-0088**. You will either talk to one of our receptionists or an answering service after hours and/or while we are closed to take your call. The number for Travel Services Unlimited is **866-233-0088**. You can leave a message with the answering service if it can wait until the next day and we will call you back. If it is an emergency, you will need to tell the answering service you have an emergency and the staff member on call will be contacted. Once the staff member is notified then your call will be returned immediately (normally within 5 minutes). We also have an emergency phone that you can call after

hours while you are traveling. Sometimes you may be lost, locked out of a vacation rental, or any of the other possibilities that can happen. You can call the emergency phone, **803-616-1302**, and the staff member that is on call will assist you.

Chat Online

You can now access the website and use the Chat feature during normal business hours, which is Monday – Friday from 9 am – 5 pm. Just look for the Let's Talk! Section at the bottom of the screen.

Resource Library

As a Travel Services Unlimited member you will have access to our **Resource Library**. The valuable tools can be found in the **Travel Resource** section of our website. It is actually a one-stop shop for everything you need to know before you travel and also while traveling. There are several sections and each section has many options. We are constantly adding and updating options all the time.

Shopping with Reward Points

As a member of Travel Services Unlimited, you will have access to many types of gift cards and/or travel credit.

- To view the number of TSU Reward Points you have earned, you can always view them on the tab, **My Account**. You will then click, Reward Points. You can view your Reward Points and/or shop using your points that you have earned.
- **You will earn 5 points per dollar spent and 10 points per dollar (double the regular points) when you book any Wanderlist Tour, hotel only, car only or combination package that includes hotel/car/air. No Reward Points will be accumulated for airfare only.**
- You can purchase items such as gift cards or credit towards your travel. The best part is **Your Reward Points never expire!!**
- ***No Family/Friend Plan can accumulate TSU Rewards. Any travel done by the Family/Friend Plan will accumulate Reward Points for the member only.**

Newsletter

You will receive a newsletter via email the first week of each month that includes articles/news on travel, offers, and much more. We even include a contest in which you can win a prize of monetary value or Reward Points if you are the member. The newsletter can also be found on the website as well.

Pack, Go and Relax!

Create Memories!

FAMILY/FRIEND PLANS

Each member of Travel Services Unlimited can have up to four Family/Friend Plans. A Family/Friend Plan is a household that is chosen by the member to share their membership. The Family/Friend Plan will never have to pay any Club Dues unless of course they want to become a member or the member requires them to assist in paying the Club Dues. Sometimes a member has grown children, a sister, brother, niece, nephew, best friend, neighbor, pastor or any other household that they want to give the membership to as a gift. You can make changes at any time by deleting ones you have that maybe do not travel and you may want to add another that does travel.

The Family/Friend Plan will receive all the benefits of the member except they will not receive any Reward Points. If at any time a Family/Friend Plan wants to become a member, then they should call Travel Services Unlimited at 866-233-0088 to set up a phone appointment with Sales. Being a Family/Friend Plan will be taken into consideration when pricing the new membership.

The Family/Friend Plan will have full access to the website but they will have their own personal login credentials. Their membership number will be the same as the member's number except it will contain an A, B, C or D at the end of the number. They will not have access to the member's "My Account" unless the member gives them the credentials.

For a Family/Friend Plan to become active, we must have the following information for Travel Services Unlimited to make a profile. The form for Family/Friend Plans can be found in the Member's Packet, ordered through Travel Services Unlimited or completed on the website.

- Family/Friend Plan Name:
- Address:
- City:
- State:
- Zip Code:
- Home Phone: if applicable
- Alternative Phone:
- Email Address: if applicable
- Authorized Users From This Household:

Once the Family/Friend Plan becomes active, they will receive an email with login credentials, a packet that contains a welcome letter, the following forms: Travel

Preferences, Travel Survey, and Vacation Rental Booking Engine Instructions and a member card.

The Family/Friend Plans will be added to our marketing list for promotional emails.

TIME GUIDELINES

Vacation Rentals

- Reservations can be made 1-day to 13 months in advance.

Cruises and Tours

- Reservations can be made 1-month to 2-years in advance.

All-Inclusive

- Reservations can be made 2-days to 18 months in advance.

Hotels

- Reservations can be made the same day to 13 months in advance.

Exclusive Journeys

- Reservations can be made 3 months to 18 months in advance.

Airfare and Car Rentals

- Reservations can be made the same day to 11 months in advance.

***Time may vary depending on circumstance and supplier.**

MISCELLANEOUS FACTS

- We have access to over 300,000 properties, 400+ airlines, 10,000+ activities and excursions, and 50+ cruise lines, which also includes river cruises.
- We have access to **over 200 wholesalers** which have **1000's** of vacation rentals. This does not include the many available timeshare units.
- **A membership can be willed, put into a trust, or transferred to anyone at any time.** You will need to contact us for the necessary form.
- You may **renew your membership** automatically every year on your anniversary date via credit card or bank draft, renew online, call, mail or fax with your new information to renew. **If you wish not to renew then you must send a notice in writing within 15 days of your anniversary date to the Fulfillment at 1750 Hwy 160, Suite 101, PMB 162 in Fort Mill, SC 29708. If you have any issue that you need to discuss with us concerning your renewal, please do not hesitate contacting us at 866-233-0088.**

- . Your anniversary date is the date your renewal of membership will always come due. For example: If you purchased your membership on February 16 then your anniversary date every year is April 1. **The anniversary date is always the first day of the second month following the month you purchased.**